

FCC,

You have done your job to reduce the fraud and waste abuse in the VRS Industry, to the point where you have gone too far, and ended up destroying some VRS Providers by withholding their funds and this prevents them from operating their business and yet forcing them to continue providing the services for all deaf and hard of hearing or force them to risk losing TRS Certification.

Yes, you and the commissioners continue playing political games with all of the VRS Providers, and making the assumption that VRS Providers still practice the fraudulent lifestyle and continue withholding their funds, yes I have proof of this in a statement issued by RLSA to a provider the FCC feels that most VRS providers are 85 to 90% fraudulent still to this day therefore treat everyone as if that was the case.

You, FCC, are trying at your best to take the privilege away from deaf people who immigrate to United States for a better life, for better education, for better job opportunities, and your intention to destroy most of the small companies who provide VRS and Language Services for to meet the deaf community. Again, I have been told by three personnel very high within the FCC and TRS FUND Administration level that your desire as part of a strategic plan is to level the small providers and to leave only the large.

After reviewing some people's comments on EFCS about Certified Interpreters v.s. Interpreters, I must say there are several VRS companies out there who provide non-certified interpreters, and they are qualified interpreters, and very cost effective, not just that, they absolutely understand Deaf People, Deaf People and its Culture and deliver the top most utmost quality communication, transparency solutions between deaf individuals and hearing individuals.

Certified Interpreters are good, they are considered as Bonus, I hate to say this, most of certified interpreters have poor receptive skills, and (most) of them do not completely really understand deaf people, deaf people's cultures and such. They practice as if they "help" deaf and hard of hearing individuals.

Deaf and Hard of Hearing Individuals do not need their "help"

Why would you want VRS Providers to provide (most certified) interpreters who are having hard times understanding deaf people, and continue ask them to repeat the information? Is that something that fits certain VRS provider's strategy to stretch out the minutes and bill the TRS FUND more minutes?

Have you done your homework? Have you done your research and become aware that most Certified Interpreters applied for worker's comp because they interpret 30 minutes duration instead of 20 minutes duration based on RID Policy for Certified Interpreters?

Now days, things are getting ridiculous.

Wake Up, Research, Get Fact, Ask for Comments, then make a good determination. Not just this, if you research throughout the EFCS Comments, most responses are made by certified interpreters? They are not the right people to ask, there are over 340,000 deaf people who reside in the United States, you should hear those people out instead of certified interpreters.

Why are they not able to share the information with the FCC? Because they don't know what is going on, and they do not have full understanding how the FCC EFCS System works.

The major concerns of all - is confidentiality, despite which certified interpreters, or non-certified interpreters, they do repeat confidential information, and the context of the conversation to other individuals such as co-workers, colleagues, family, and other people in general.

Why the FCC has not done anything to enforce the confidentiality procedure/policy in the interpreter's field for TRS Industry?

Equal and Accessible Services for Deaf and Hard of Hearing Individuals?

There are certain people out there who used to work for Sorenson and other providers, when the employee terminates their position, Sorenson and other providers immediately terminate the services of that person who formerly was in their employ especially if they worked for Sorenson.

They are just as qualified to use the services, just because they used to work for the company, and they are afraid that the individual will share the trade secrets to deaf people in general, this is absolutely ridiculous.

Purple and ZVRS makes their 10 D Registration easy, and this leads into some fraudulent and waste government money. I can name over 100 names of hearing individuals who have signed up for 10 D to be able to communicate with their deaf and hard of hearing friends/family member or colleague, or even use the platform for VRI Business.

Government reimburses for the service rendered, and the VRS providers like Purple and ZVRS makes a profit, and they don't have a problem giving out ten digit numbers, and on the MARS Report, TRS Administrators asks how many customers do they have, they provided you the number of 10 digit number registered under their database system.

They are not giving you the accurate number of customers that they have.

Next thing, I fully support Neustar's most recent letter to include the user information in Neustar Database System. This will eliminate more waste and fraudulent activities.

Mmm juicy?

Feel Free to Contact Me, and I'll spare some more information which will leave you to double check your homework, and do some in-depth research, and provide better solutions/services for VRS providers, and for our deaf and hard of hearing community.

Sincerely,

Deaf VRS User who used to work for few VRS Providers.